



## PRIVACY POLICY

SAFETRUNK SERVICES PRIVATE LIMITED is strongly committed to protecting your privacy and will treat all your personal information as private and confidential. In the course of using this website or availing the products and services, we may become privy to your personal information, including information that is of a confidential nature. We take all necessary and reasonable measures to protect the confidentiality of the customer information and we shall not be held liable for disclosure of the confidential information when in accordance with this privacy policy or in terms of the agreements, if any, with the customers.

### COLLECTION AND USE OF INFORMATION

We may collect your title, name, email address, postal address, telephone number, mobile number, birthdate, nationality, identification documents, biometric information, face ID and any other information you provide to us in writing or through the Internet; while registering with us. We receive and store any information you enter on our web site or give us in any other way. We maintain and use your personal data to serve your safe deposit locker and deliver better services to you and to protect against fraud and also to send you communications containing information and updates about our products, services, offers, promotions and special events, and other marketing communications that may be of interest to you. If you would prefer not to receive any of this additional information as detailed in this paragraph (or any part of it) please click the "unsubscribe" link in any email that we send to you or follow the unsubscription process as detailed in the SMS. Kindly note that unsubscribing from one medium does not automatically lead to unsubscription from the other.

We use the information we collect about you to improve the content of our website, products and services, to respond to your inquiries and feedback and to provide you with a better personalized experience. We may also use the information to notify you about important functionality changes to the website and new services we think you'll find valuable. We will retain and use the information only for the purposes as set out herein and no longer than is reasonably required for that purpose.

While you have the option not to provide us with certain information or withdraw consent to collect certain information, kindly note that in such an event you may not be able to take full advantage of the entire scope of features and services offered to you and we reserve the right not to provide you with our services.

By using our services, you hereby expressly agree and grant consent to the collection, use and storage of this information by us. Information about our customers is an important part of our business and we are not in the business of selling it to others. We reserve the right to share, disclose and transfer information collected hereunder with our own affiliates. In the event, we sell or transfer all or a portion of our business assets, consumer information may be one of the business assets that are shared, disclosed or transferred as part of the transaction. You hereby expressly grant consent and permission to us for disclosure and transfer of information to such third parties. You authorize us to exchange, share, part with all information related to the details and transaction history of you to our affiliates / banks / financial institutions / agencies/ participation in any telecommunication or electronic clearing network as may be required by law, customary practice, statistical analysis, verification or risk management and shall not hold us liable for use or disclosure of this information.

Other than as set out herein, you will receive notice when information about you might go to third parties and you will have an opportunity to choose not to share the information. Further, we reserve the right to disclose personal information as obligated by law, in response to duly authorized legal process, governmental requests and as necessary to protect our rights and interests and enforce the terms and conditions of the products or services. If you decide to surrender your locker or become an inactive customer, we will continue to follow our privacy policy with the information we have about you.

Any changes to our privacy policy will be posted on this page, so you are always aware of what information we collect, how we use it, how we store it and under what circumstances we disclose it.

### USE OF THIRD PARTIES

We use third parties to help us provide services to you including such things as monitoring site activity, conducting surveys, maintaining our database, administering emails, and to provide aggregate, comparative information on the performance of our site to us and a select group. Information will be shared with these third parties only to the extent necessary to provide these services.

We contract with third parties to serve ads on our behalf across the Internet and sometimes on this site. They may collect information about your visits to our website, and your interaction with our products and services. They may also use information about your visits to this and other websites to target advertisements for goods and services. This information is collected through the use of a pixel tag, which is industry standard technology used by most major websites. Such third parties are not permitted to sell or share your personally identifiable information as part of this process.

### USE OF COOKIES

We use cookies placed on your computer's hard drive through your Web browser to enable our systems to recognize your browser during your visit to our site and when you return to our site. The Help menu on the menu bar of most browsers will tell you how to prevent your browser from accepting new cookies,

how to have the browser notify you when you receive a new cookie and how to disable cookies altogether. Additionally, you can disable or delete similar data used by browser add-ons, such as Flash cookies, by changing the add-on's settings. However, because cookies allow you to take advantage of some of our essential features, we recommend that you leave them turned on. If you do leave cookies turned on, be sure to sign off when you finish using a shared computer.

### CONDITIONS OF USE

We do not warrant that this site, its servers, or email sent by us or on our behalf are virus free. We will not be liable for any damages of any kind arising from the use of this site, including, but not limited to compensatory, direct, indirect, incidental, punitive, special and consequential damages, loss of data, goodwill, business opportunity, income or profit, loss of or damage to property and claims of third parties.

### APPLICABLE LAW

By visiting this site, you agree that the laws of the India without regard to its conflict of laws principles govern this privacy policy and any dispute of any sort that might arise between you and us or our affiliates.

### UPDATING INFORMATION

You will promptly notify us if there are any changes, updates or modifications to your information. Further, you may also review, update or modify your information and user preferences by logging into "My Account".

### LINKS

For your convenience, our website may contain links to other sites. We are not responsible for the privacy practices or the content of such websites.

### SECURITY STATEMENT

It is important for you to protect against unauthorized access to your password and to your computer. Be sure to sign off when finished using a shared computer. While we implement the above security measures on this site, you should be aware that 100% security is not always possible.

All information provided by you is stored and retained on our secure servers and systems. We maintain secure and reasonable security practices and procedures which are proprietary and unique to us ("Security Practice"). Such Security Practice involves measures including but not limited to password protection, limitation of access to specified personnel on a need to know basis, security measures including encryption if required and other physical security measures to guard against unauthorized access to the server and systems and information residing on such server and systems. Our Security Practice protects against unauthorized access to, or unauthorized alteration, disclosure or destruction of the information. Our Security Practice contains managerial, technical, operational and physical security control measures which are commensurate with the information assets being protected and with the nature of business. You acknowledge and agree that the Security Practice and procedures as mentioned above are reasonable and are designed to protect the information provided by you. This privacy statement is effective as of 2016.

### GRIEVANCE OFFICER

The grievance officer designated hereunder shall address any grievance that you may have regarding our privacy policy.

Name: Amit Tripathi

E-mail: info@safetrunk.in

### CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy to reflect changes to our information practices. If we make any material changes we will notify you by email (sent to the e-mail address specified in your account) prior to the change becoming effective.